



*2-1-1 Texas, a program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Whether by phone or internet, their goal is to present accurate, well-organized and easy-to-find information from over 60,000 state and local health and human services programs.*

<b>Counties:</b>	<b>Collin, Dallas, Denton, Ellis, Hunt Kaufman, Navarro, Rockwall</b>	<b>Grayson, Fannin</b>	<b>Lamar, Hopkins, Delta</b>
<p><b>Your Area Information Center:</b></p> <p><i>An Area Information Center is an organization appointed by 2-1-1 Texas to handle administrative tasks such as registration and information updates for all agencies within in a designated area.</i></p>	<p><b>Dallas Region</b>            Community Council of Greater Dallas  <a href="http://www.ccgd.org">www.ccgd.org</a>            1341 W. Mockingbird Lane, Suite 1000W            Dallas, TX 75247            Phone: 214-871-5065            Fax: 214-879-0742</p>	<p><b>Texoma Region</b>            Texoma Council of Governments  <a href="http://www.tcog.com">www.tcog.com</a>            1117 Gallager Dr., Suite 300            Sherman, TX 75090            Phone: 903-893-2161            Toll: 800-677-8267</p>	<p><b>Northeast Region</b>            Hopkins County Community Action Network (CANHelp)  <a href="http://www.canhelponline.org">www.canhelponline.org</a>            P.O. Box 214            Sulphur Springs, TX 75483            Phone: 903-885-9797</p>
<p><b>Need to register a new program with 211?</b></p> <p><i>Each Area Information Center develops its own application process for new programs that wish to be listed with 211. In order to become listed, simply complete the appropriate documents and process based on your area's guidelines.</i></p>	<ul style="list-style-type: none"> <li>Email <a href="mailto:impact@ccadvance.org">impact@ccadvance.org</a> to request the 2-1-1 Inclusion Packet</li> <li>Return completed paperwork and supporting documents to <a href="mailto:impact@ccadvance.org">impact@ccadvance.org</a></li> </ul>	<ul style="list-style-type: none"> <li>Email <a href="mailto:info@texoma.cog.tx.us">info@texoma.cog.tx.us</a> to request the 2-1-1 Inclusion Packet</li> <li>Return completed paperwork and supporting documents Email to <a href="mailto:info@texoma.cog.tx.us">info@texoma.cog.tx.us</a></li> </ul>	<ul style="list-style-type: none"> <li>Complete the following documents:               <ul style="list-style-type: none"> <li><a href="#">Form A</a></li> <li><a href="#">Form B</a></li> <li><a href="#">Memorandum of Understanding</a></li> <li><a href="#">Form Instructions</a></li> </ul> </li> <li>Return completed paperwork and supporting documents in one of the following ways:               <ul style="list-style-type: none"> <li>Email to <a href="mailto:Jessica@canhelponline.org">Jessica@canhelponline.org</a></li> </ul> </li> </ul>
<p><b>Need to Update your Information on an existing listing?</b></p> <p><i>Since clients rely on 2-1-1 to find accurate information about your agency or program, it is essential that you update your 2-1-1 listing whenever a change occurs to your program. Your efforts ensure that the 2-1-1 Database remains a useful resource for those in need!</i></p>	<ul style="list-style-type: none"> <li>Update at any time by requesting proper documents to the email address above.</li> <li>Surveys will be sent to all agencies on an annual basis to request any updates you may have.</li> </ul>	<ul style="list-style-type: none"> <li>Update your information at any time by emailing <a href="mailto:info@texoma.cog.tx.us">info@texoma.cog.tx.us</a></li> </ul>	<ul style="list-style-type: none"> <li>Update your information at any time by emailing <a href="http://www.canhelponline.org">www.canhelponline.org</a></li> <li>Surveys will be sent to all agencies on an annual basis to request/check for any updates you may have.</li> </ul>

