



**2-1-1 Texas, a program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Whether by phone or internet, their goal is to present accurate, well-organized and easy-to-find information from over 60,000 state and local health and human services programs.**

<b>Counties:</b>	<b>Collin, Dallas, Denton, Ellis, Hunt Kaufman, Navarro, Rockwall</b>	<b>Grayson, Fannin</b>	<b>Lamar, Hopkins, Delta</b>
<p><b>Your Area Information Center:</b></p> <p><i>An Area Information Center is an organization appointed by 2-1-1 Texas to handle administrative tasks such as registration and information updates for all agencies within in a designated area.</i></p>	<p><b>Dallas Region</b>            Community Council of Greater Dallas  <a href="http://www.ccgd.org">www.ccgd.org</a>            1349 Empire Central, Suite 400            Dallas, TX 75247            Phone: 214-871-5065            Fax: 214-871-7442</p>	<p><b>Texoma Region</b>            Texoma Council of Governments  <a href="http://www.texoma.cog.tx.us">www.texoma.cog.tx.us</a>            1117 Gallager Dr., Suite 300            Sherman, TX 75090            Phone: 903-813-3549            Fax: 903-813-3568</p>	<p><b>Northeast Region</b>            Hopkins County Community Action Network (CANHelp)  <a href="http://www.canhelponline.org">www.canhelponline.org</a>            P.O. Box 214            Sulphur Springs, TX 75483            Phone: 903-885-9797            Fax: 903-439-2770</p>
<p><b>Need to register a new program with 211?</b></p> <p><i>Each Area Information Center develops its own application process for new programs that wish to be listed with 211. In order to become listed, simply complete the appropriate documents and process based on your area's guidelines.</i></p>	<ul style="list-style-type: none"> <li>Email Stephanie Nichols at <a href="mailto:snichols@ccadvance.org">snichols@ccadvance.org</a> to request the 2-1-1 Inclusion Packet</li> <li>Return completed paperwork and supporting documents</li> </ul>	<ul style="list-style-type: none"> <li>Email Mary Browning-Alquist at <a href="mailto:mbrowning@texoma.cog.tx.us">mbrowning@texoma.cog.tx.us</a> to request the 2-1-1 Inclusion Packet</li> </ul> <p>Return completed paperwork and supporting documents Email to Mary Browning-Alquist at <a href="mailto:mbrowning@texoma.cog.tx.us">mbrowning@texoma.cog.tx.us</a></p>	<ul style="list-style-type: none"> <li>Complete the following documents:               <ul style="list-style-type: none"> <li><a href="#">Form A</a></li> <li><a href="#">Form B</a></li> <li><a href="#">Memorandum of Understanding</a></li> <li><a href="#">Form Instructions</a></li> </ul> </li> <li>Return completed paperwork and supporting documents in one of the following ways:               <ul style="list-style-type: none"> <li>Email to <a href="mailto:Jessica@canhelponline.org">Jessica@canhelponline.org</a></li> </ul> </li> </ul>
<p><b>Need to Update your Information on an existing listing?</b></p> <p><i>Since clients rely on 2-1-1 to find accurate information about your agency or program, it is essential that you update your 2-1-1 listing whenever a change occurs to your program. Your efforts ensure that the 2-1-1 Database remains a useful resource for those in need!</i></p>	<ul style="list-style-type: none"> <li>Update at any time by requesting proper documents sent to you by emailing email address above.</li> <li>Surveys will also be sent to all agencies on an annual basis to request any updates you may have</li> </ul>	<ul style="list-style-type: none"> <li>Update your information at any time by emailing Mary Browning-Alquist at <a href="mailto:mbrowning@texoma.cog.tx.us">mbrowning@texoma.cog.tx.us</a></li> </ul>	<ul style="list-style-type: none"> <li>Update your information at any time by emailing <a href="mailto:Jessica@canhelponline.org">Jessica@canhelponline.org</a></li> <li>Surveys will also be sent to all agencies on an annual basis to check for any updates you may have</li> </ul>

