



**Please share this information by email or by social media channels.**

**SNAP Benefit Replacement - [Press Release here](#)**

If you, someone you know, or people in your community lost food during Winter Storm Uri, purchased with SNAP EBT dollars, they are eligible to have those food expenses put back on their SNAP EBT card. This claim must be completed by March 31st.

Here's how:

**By Phone - (recommended)**

SNAP customers can request a benefit replacement for food lost or destroyed due to the winter storm in February 2021 by calling 2-1-1

You do not need to go to an HHSC local office.

Call 2-1-1, select a language and then choose Option 2.

**By Paper -**

To request a benefit replacement using form H1855:

Complete Form H1855, Affidavit for Nonreceipt or Destroyed Food Stamp Benefits

Submit it by mail or fax.

Many smartphones have free downloadable FAX Apps that use your phone's camera

[Link to forms here \(.docx, .pdf, Spanish and English\)](#)

Mail: Texas Health & Human Services Commission, PO Box 149027, Austin, TX 78714-9027

Fax: 1-877-447-2839

If you still need additional assistance, you can contact NTFB at 214-269-0906 or [snap@ntfb.org](mailto:snap@ntfb.org) to speak to our social service team

**Hot Foods Purchase with SNAP - [Press Release here](#)**

In response to the winter storm, Texans who get SNAP food benefits can buy hot food such as rotisserie chicken and prepared foods from a store's deli at retailers who accept SNAP.

This waiver expires March 31st

Thank you all and hope you have a great week!

Questions? Comments? Hit Reply!

[Resolution of the week here](#), it's cobbler for me tho...

Valerie Hawthorne, PhD

Government Relations Director

North Texas Food Bank

832-851-0303

No longer want to receive these emails, no biggie, hit reply and I'll wave bye