



Volunteer Coordinator Opening Script

- Greeting
 - My name is _____ and I am your volunteer coordinator today.
 - Thank you for volunteering with NTFB and joining us in the fight to end hunger.
 - NTFB began with a group of volunteers. Volunteer Support continues to be integral to NTFB's success, especially during the pandemic as demand has increased. Hunger was here before the pandemic, and hunger will remain long after the pandemic ends. This year the Food Bank will be celebrating 40 years of fighting hunger in North Texas, and we could not do it without the time and support of our volunteers.
- Stress Food Demand
 - Feeding America estimates that just **over 800,000 North Texans** in our 13-county service area are food insecure. That equates to 1 in 6 people and 1 in 5 kids.
 - Think about this visual—25% of students in a single elementary school are food insecure.
 - Food insecure people are your neighbors, your friends and possibly your family. And we know food insecurity tends to lag behind economic recovery, so we expect our neighbors to continue to feel the impact of the pandemic for months or even years to come.
- Nourish North Texas
 - To address the heightened levels of hunger in the 13 counties we serve, the North Texas Food Bank launched Nourish North Texas in September – a three-year comprehensive fundraising campaign.
 - It's a campaign that will transform how we fight hunger in North Texas and supports our new strategic plan to provide our hungry neighbors with more Food for Today, while providing Hope for Tomorrow by addressing the root causes of food insecurity.
 - We are excited for this new approach to fighting hunger and volunteers are an integral part of our success.
- What precautions are we taking in relation to COVID?
 - First, as you are directed onto the production floor, please wash your hands.
 - Gloves are available. Gloves must be worn if you are kitting produce.
 - Please keep your mask on—covering both your mouth and nose—at all times.
 - Please be mindful of your proximity to others while on the line.
 - Please leave all water/drinks, food and bags either in your vehicle or here in the Volunteer room.



- During COVID, we have made changes to maximize production.
- Every minute volunteers are on the floor are more meals NTFB can provide.
 - Right now, we don't have a scheduled "break" each shift. If you need a break, simply let your production coordinator know.
 - If you don't need a break, please be patient with those who do need one. We want to maximize your time volunteering!
- Final Thoughts
 - Thank you once again for your time. We can't do what we do without you!
 - On your way out today, please visit our Merchandise pop-up shop.
 - If you would like to donate financially to NTFB, dipjars are available (point to them). It's a simple swipe to donate!
 - If you need something signed, please visit me after the volunteer shift by the pop-up shop. Additionally, you may get a signed slip at the receptionist desk in the lobby.
 - Have fun and know we are grateful for you!