



2-1-1 Texas, a program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Whether by phone or internet, their goal is to present accurate, well-organized and easy-to-find information from over 60,000 state and local health and human services programs.

Counties:	Collin, Dallas, Denton, Ellis, Hunt Kaufman, Navarro, Rockwall	Grayson, Fannin	Lamar, Hopkins, Delta
<p>Your Area Information Center:</p> <p><i>An Area Information Center is an organization appointed by 2-1-1 Texas to handle administrative tasks such as registration and information updates for all agencies within in a designated area.</i></p>	<p>Dallas Region Community Council of Greater Dallas www.ccgd.org 1349 Empire Central, Suite 400 Dallas, TX 75247 Phone: 214-871-5065 Fax: 214-871-7442</p>	<p>Texoma Region Texoma Council of Governments www.texoma.cog.tx.us 1117 Gallagher Dr., Suite 300 Sherman, TX 75090 Phone: 903-813-3549 Fax: 903-813-3568</p>	<p>Northeast Region Hopkins County Community Action Network (CANHelp) www.canhelponline.org P.O. Box 214 Sulphur Springs, TX 75483 Phone: 903-885-9797 Fax: 903-439-2770</p>
<p>Need to register a new program with 211?</p> <p><i>Each Area Information Center develops its own application process for new programs that wish to be listed with 211. In order to become listed, simply complete the appropriate documents and process based on your area's guidelines.</i></p>	<ul style="list-style-type: none"> • Complete this form: 2013 Inclusion Policy, typed if possible • Return completed paperwork and supporting documents in one of three ways: <ul style="list-style-type: none"> ○ Email to Stephanie Nichols-Wells at swells@ccgd.org ○ Fax ○ Mail (typed copies preferred) 	<ul style="list-style-type: none"> • Email Mary Browning-Alquist at mbrowning@texoma.cog.tx.us to request the 2-1-1 Inclusion Packet • Return completed paperwork and supporting documents in one of three ways: <ul style="list-style-type: none"> ○ Email to Mary Browning-Alquist at mbrowning@texoma.cog.tx.us ○ Fax ○ Mail 	<ul style="list-style-type: none"> • Complete the following documents: <ul style="list-style-type: none"> ○ Form A ○ Form B ○ Memorandum of Understanding ○ Form Instructions • Return completed paperwork and supporting documents in one of the following ways: <ul style="list-style-type: none"> ○ Email to Jessica@canhelponline.org ○ Fax
<p>Need to Update your Information on an existing listing?</p> <p><i>Since clients rely on 2-1-1 to find accurate information about your agency or program, it is essential that you update your 2-1-1 listing whenever a change occurs to your program. Your efforts ensure that the 2-1-1 Database remains a useful resource for those in need!</i></p>	<ul style="list-style-type: none"> • Update at any time here: http://www.ccgd.org/info/sourcebookdirectoryupdate211texas012313.html • Surveys will also be sent to all agencies on an annual basis to request any updates you may have 	<ul style="list-style-type: none"> • Update your information at any time by emailing Mary Browning-Alquist at mbrowning@texoma.cog.tx.us 	<ul style="list-style-type: none"> • Update your information at any time by emailing Jessica@canhelponline.org • Surveys will also be sent to all agencies on an annual basis to check for any updates you may have