A statement from the North Texas Food Bank

On Monday April 6, 2020, the North Texas Food Bank was made aware of a positive Coronavirus (COVID-19) case involving an NTFB employee. This employee is a member of the transportation team at the Food Bank, which is located at 3677 Mapleshade Lane in Plano. The infected team member was last onsite March 27th and has been self-quarantined since. This individual came into contact with a limited number of third parties and the Food Bank is notifying them.

“The health and safety of our employees and the community that we serve is our top priority,” said Trisha Cunningham, President and CEO of the North Texas Food Bank. “Our Food Bank team is a family. We are praying for this team member and wishing them a speedy recovery. They have been asked to self-quarantine per the recommendations from the CDC. We are fortunate to have processes in place to disinfect our spaces regularly, and thanks to this effort, we will not need to close down our warehouse.”

The NTFB is following all provided CDC recommended guidelines and remains open and fully operational. They continue to meet the need for food assistance in the region.

The Food Bank has the following procedures in place for safety:

- The facilities team consistently sanitizes surfaces such as in breakrooms, door handles and other high touch spaces.
- All teams that work the production floor are asked to regularly wash their hands and practice social distancing.
- Employees and members of the Texas National Guard will have their temperature screened prior to starting their work.
- All personnel will be required to wear face masks when in the same workspace as others.
- Hand sanitizer is available and in use across the production floor and sanitization kits are available to the food bank’s external facing staff, including drivers.
- The Food Bank has shifted their distribution method to a drive-thru model to limit contact between staff and the public